

Neon Bricks

Last updated: 22 November 2025

Neon Bricks respects your privacy. This policy explains what personal information we collect, how we use it, and how we keep it secure. We handle personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

What we collect

We may collect:

- Name
- Business name
- Email address
- Phone number
- Billing address
- Project details you provide
- Payment information (processed securely via Stripe)
- Website usage data such as IP address and browser type

We only collect information necessary to provide our creative and design services.

How we collect it

We collect information when you:

- Submit a contact form
- Email or call us
- Engage us for a project
- Make a payment
- Visit our website

Our website may use cookies and analytics tools to understand how visitors interact with it.

Payments

We use Stripe to process online payments.

Neon Bricks does not store your full credit card details. Payment information is securely processed and handled by Stripe in accordance with their privacy and security standards.

You can view Stripe's Privacy Policy at:

<https://stripe.com/au/privacy>

How we use your information

We use your information to:

- Respond to enquiries
- Deliver design and creative services
- Issue invoices and process payments
- Communicate about projects
- Improve our website

We do not sell, rent or trade your personal information.

Third parties

We may use trusted service providers such as:

- Website hosting providers
- Cloud storage platforms
- Stripe for payment processing
- Professional advisers such as accountants

Some services may store data outside Australia. We take reasonable steps to ensure your information is handled securely.

Security

We take reasonable steps to protect your information from misuse, loss, unauthorised access or disclosure.

However, no method of transmission over the internet is completely secure.

Access and updates

You may request access to the personal information we hold about you and request corrections if needed.

Contact

If you have questions about this policy, please contact:

Neon Bricks

hello@neonbricks.com.au

www.neonbricks.com.au